

## “百思得快乐汉语学校” 收费细则 （2026）

### 一、普通班收费标准（每次课时 2 小时 45 分钟）

- 1、标准收费：\$1340/年（含注册及手续费\$200,教材材料费\$90；每次课\$30）
- 2、早鸟价: \$1080（含注册及手续费\$200, 教材材料费\$90）；需在规定日期前一次性缴清。
- 3、半年价：\$745（含注册及手续费\$200, 教材材料费\$60，不享受早鸟价）

### 二、早教班收费标准（每次课时 1.5 小时）

1. 标准收费：\$810/年（含注册及手续费\$200,材料费\$60；每次课\$16）
2. 早鸟价：\$690/年（含注册及手续费\$200,材料费\$60）；需在规定日期前一次性缴清。
3. 半年价：\$480（含注册及手续费\$200,材料费\$40，不享受早鸟价）

### 三、关于优惠

1. **早鸟优惠**：2025 年 12 月 20 日前一次性缴纳全年学费，可享受早鸟优惠价。
2. **多子女优惠**：同一家庭自第二名子女起，每名子女缴纳全年学费，可享受 5%优惠。
3. **身份优惠**：凭有效 Concession Card 或 Health Card，学生可享受 5%优惠（两类证件不可重复叠加）。
4. **推荐优惠**：如现有家庭推荐新家庭注册且双方均缴纳全年学费，当年推荐家庭与新家庭各享受\$50 优惠（仅限新家庭首次注册时适用）。
5. **优惠计算基准**：所有优惠（多子女、Concession/Health Card、推荐）均以实际缴纳的全年学费为基准计算，可在早鸟优惠价基础上叠加。

### 四、我们的学期安排

2026	学期时间
第一学期	1 月 31 日 – 3 月 28 日
第二学期	5 月 2 日– 6 月 20 日
第三学期	7 月 18 日– 9 月 12 日
第四学期	10 月 10 日– 12 月 5 日

### 五、退费和重修

#### 1. 常规退费

- 学费以半学年为单位计算。已注册学生在该半学年开课后三周内可提出退费申请，三周后不予退费（法定消费者权益除外）
- 退费金额 = 已缴学费 - （已上课课时费用 + 注册及手续费）。
- 已上课课时费用按照课程标准单价计算（普通班 \$30/次，早教班 \$16/次），以学生实际出勤记录为准。
- 退费申请须通过邮件提交至 [info@thebestchinese.com.au](mailto:info@thebestchinese.com.au)，并附上缴费凭证（Invoice）。学校在 5 个工作日内审核并回复。家长确认无异议后，学校将在 10 个工作日内按原支付渠道完成退款。

## 2. 教学质量保证退费与重学

本校设有“**学业成效保障机制**”，旨在确保每位学生在系统学习和持续努力的基础上获得稳步进步。若学生在满足以下所有条件后仍未达到学校设定标准，家长可依据相关规定申请免费重学或退费。

### 条件要求

1. **出勤率  $\geq 90\%$** ，由任课教师依据统一出勤记录系统确认。
  - a. 因健康原因缺勤者，须提供医生证明，经学校审核后可视为合理缺勤。
  - b. 其他个人或家庭原因（如旅行、聚会等）造成的缺课均计入缺勤。
2. **作业完成率  $\geq 90\%$ ，且作业平均成绩  $\geq 70\%$ （约等同 B+）**，由任课教师依据统一评分标准确认。
3. 参加学校组织的阶段性综合测评，且成绩连续两次未达到学校设定的最低合格标准（70%）。

### 处理方式

1. 申请须通过邮件提交至 [info@thebestchinese.com.au](mailto:info@thebestchinese.com.au)，并附上缴费凭证（Tax Invoice）。
2. 学校将依据上述客观标准进行审核，并在家长申请后 **10 个工作日内**反馈结果。
3. 若认定“未达标”，家长可选择：
  - a) 免费重学该课程（须在下一学年完成）；或
  - b) 申请退费（按全年缴纳学费扣除注册费及教材费计算）。
4. 申请须在学年结束后 **30 日内**提出。

### 特别说明

1. 此机制为学校自愿提供的**额外学习支持措施**，仅适用于全年缴费学生。
2. 无论是否符合此机制，所有学生仍依法享有《澳大利亚消费者法》所保障的退款与补救权利。

# The Best Chinese Language School 2026 payment notice

## 1. Standard Tuition – Regular Classes (2 hours 45 minutes per lesson)

1. Standard Fee: \$1340/year (includes \$200 registration and administration fee, \$90 materials fee; equivalent to \$30 per lesson).
2. Early Bird Fee: \$1080/year (includes \$200 registration and administration fee, \$90 materials fee); must be paid in full by the specified deadline.
3. Half-Year Fee: \$745/semester (includes \$200 registration and administration fee, \$60 materials fee; not eligible for early bird discount).

## 2. Standard Tuition – Early Learning Classes (1.5 hours per lesson)

1. Standard Fee: \$810/year (includes \$200 registration and administration fee, \$60 materials fee; equivalent to \$16 per lesson).
2. Early Bird Fee: \$690/year (includes \$200 registration and administration fee, \$60 materials fee) ; must be paid in full by the specified deadline.
3. Half-Year Fee: \$480/semester (includes \$200 registration and administration fee, \$40 materials fee; not eligible for early bird discount).

## 3. Discounts

1. **Early Bird Discount:** Full annual tuition paid by 20 December 2025 is eligible for the early bird rate.
2. **Sibling Discount:** From the second child onwards, each child in the same family paying annual tuition is eligible for a 5% discount.
3. **Concession Discount:** Students with a valid Concession Card or Health Care Card are eligible for a 5% discount (not cumulative if both cards are held).
4. **Referral Discount:** If an existing family refers a new family and both families pay annual tuition, both the referring family and the new family will receive a 5% discount for that year (valid only for the new family's first registration).
5. **Basis of Calculation:** All discounts (sibling, concession, referral) are calculated based on the actual tuition paid for the year and may be applied on top of the early bird rate.

## 4. Term Dates 2026

- Term 1: 31 Jan – 28 Mar
- Term 2: 2 May – 20 Jun
- Term 3: 18 Jul – 12 Sep
- Term 4: 10 Oct – 5 Dec

## 5. Refunds and Re-enrolment

### 1. Regular Refunds

- Tuition is calculated on a half-year basis. Registered students may apply for a refund within the first three weeks of the semester. No refunds are available after the third week. Statutory consumer rights under Australian Consumer Law remain unaffected).
- Refund amount = Tuition paid – (lesson fees for classes already attended + registration and administration fee).

- Lesson fees will be calculated at the standard unit price (\$30 per lesson for regular classes, \$16 per lesson for early learning classes).
- Refund applications must be submitted via email to [info@thebestchinese.com.au](mailto:info@thebestchinese.com.au) with proof of payment (invoice). The school will review and respond within 5 business days. Upon parental confirmation, the refund will be processed within 10 business days via the original payment method.

## 2. Teaching Quality Assurance: Refund and Relearning

The School has established a *Learning Support Mechanism* to ensure that students make steady progress through structured learning and consistent effort. If a student meets **all** of the conditions listed below but still does not reach the School's required standard, parents may apply for *free relearning* or a *refund* in accordance with this policy.

### Eligibility Criteria

1. **Attendance rate  $\geq 90\%$** , confirmed by the class teacher using the School's unified attendance system.
  - a. Absences due to medical reasons must be supported by a doctor's certificate and, once approved by the School, will be counted as reasonable absences.
  - b. Absences due to personal or family reasons (such as travel or social events) will be counted as absences.
2. **Homework completion rate  $\geq 90\%$** , with an average homework score of **70% or above** (approximately equivalent to B+), confirmed according to the School's unified marking criteria.
3. The student has participated in the School's scheduled comprehensive assessments and has **scored below the minimum passing standard (70%) in two consecutive assessments**.

### Process

1. Applications must be submitted via email to [info@thebestchinese.com.au](mailto:info@thebestchinese.com.au), with the **Tax Invoice** attached.
2. The School will assess the application based on the objective criteria above and provide an outcome **within 10 business days**.
3. If the student is confirmed as *not meeting the required standard*, parents may choose:
  - a) **Free relearning** of the same course (to be completed in the following academic year); or
  - b) **A refund**, calculated as the annual tuition paid minus registration and materials fees.
4. Applications must be submitted **within 30 days after the end of the academic year**.

### Special Notes

- This mechanism is an **additional learning support measure** voluntarily provided by the School and applies only to students who have paid the *full annual tuition*.
- Regardless of eligibility for this mechanism, all students remain protected under the **Australian Consumer Law (ACL)** and retain their statutory rights to refunds and remedies where applicable.